CONCUR SELF-REGISTRATION FOR UTHSCSA EMPLOYEES

1. Login to the HSC portal at <u>http://inside.uthscsa.edu/</u>.



2. After you successfully login to the portal, click the Services tab.

📌 inside.uthscsa		5
Favorites Main Menu Click Here		\geq
Main Employees Faculty Services Students Technology		- 5
Personalize Content Layout Thu, Feb 13, 14 43 AM		$-\Sigma$
Enterprise Menu	2 -	Pet
Search:		
)
D HSC Business Applications		
D Reference & Inquiry		- 6
D General Links		
> huser and a marked and a ma	~~~	\sim

3. On the Services page, click the **Travel Services** link...



4. When the links expand below the Travel Services link, click Request Access.



5. The Concur self-registration page displays in your browser. Complete the page and click the **Submit** button.

١	Velcome to Con	icur!	
WE MAKE LIVES BETTER UT HEALTH SCIENCE CENTER SAN ANTONIO	Registering for your acc equested below to con	ount is quick and easy. Please fill in the informati tinue.	ion
- Account Information	Loncur Login will be the	same as your OTHSCSA email address.	_
Concur Log	gin * doej	@uthscsa.edu	
Your Name and Airport Se below are identical to tho Due to increased airport so identification does not ma	curity: Please make cert se on the photo identifi ecurity, you may be turn tch the name on your ti	ain that the first, middle, and last names shown ication that you will be presenting at the airport. ied away at the gate if the name on your icket.	Read the text
First Na	me * John		red typeface.
Middle N	ame		
Last Na	me* Doe		
Work Pho	ne * 210-567-5555		U If vou have a
Home Ph	one		name suffix (such a
- Configuration Settings			Jr, Sr, III, etc.), you
Time Zo	ne * (UTC-06:00) Centr	al Time (US & Canada) 🛛 🗸	will enter it when y
Date Form	nat * M/D/Y		edit your Concur
	Submit	Reset	profile following thi
			registration process
marked fields are mandaton	1		
lease remember to review an lone by clicking on Profile fr	d update your travel pr om the Travel Home pa	ofile before attempting to arrange travel. This can ge.	be
you have any difficulties rec	istering, please contact	t the Online Help Desk at Corporate Travel Planner	rs for

6. The page shown below will display next. This confirms that your Concur account has been created. The final sentence informs you that instructions will be emailed to for resetting your Concur password.



7. Within a minute or so, you will receive two emails:

Email 1 of 2: Informs you that a Concur account has been created and advises you to look for a second email with instructions for resetting your password.



Email 2 of 2: Provides you with a link for resetting your Concur password. The link is good for 24 hours. (See next page for explanation of what to do if the link expires; otherwise, skip to step 8 on page 6.)

Original Message
From: DoNotReply@concursolutions.com [mailto:DoNotReply@concursolutions.com]
Sent: Thursday, February 13, 2014 6:32 AM
To: Doe, John
Subject: Password Reset Request
Hello John Doe,
To reset the password associated with Login ID <u>doej@uthscsa.edu</u> , please click on the following link:
https://www.concursolutions.com/v.asp?x=1&d=1&u=53739835&t=14021312&h=Nzflj2N%2BVW% 2Bhr3GGiGdBoQJa%2BME%3D
This is a one-time only link that will expire in 24 hours.
Note: If the link above is split into multiple lines, you'll need to copy/paste the entire link into the Address field of your browser. If you are experiencing difficulty with this link and require assistance, please contact your program administrator at your company.
Kind Regards,
Customer Support
Concur Technologies, Inc.

If you completed Step 7 successfully, skip this step. Proceed to Step 8 on the next page. The steps on this page are needed only if the link provided in the second email expires.

Using your browser, go to the Concur login page at http://concursolutions.com. 1 Enter your email address where indicated, and 2 click the Forgot your password link.



A page will then display in your browser for resetting your password. Follow the steps provided. Only the second option should be selected in step 4 below.

G Forgot Password +	
	😮 Help
CONCUR	
CONCOR	
Forgot your password?	
Enter your Login ID doej@uthscsa.edu	
Choose an option below.	
 Send me an email with my password hint Send me an email with a link to reset my password 	
Enter the characters in this (5)	
Griven field. (Note: Separate the	
Enter the characters above: two phrases with a space.)	,
Submit	
Carel	
Last step!	
Click here.	

8. Clicking the link in the second email opens the page shown below in your default browser. Use this page to create a permanent Concur password and a password hint. After completing this page, click the **Submit** button.

https://www.concursolutions.com/p	profile/profileUserChangePassword.asp?b	ackurl=htt 🏠 🔻 C	1			
Welcome, John Doe			😮 Help Log Out			
CORPORATE TRAVEL PLANNERS Travel. Events	s. Groups.	R	UT HEALTH SCIENCE CENTER SAN ANTONIO			
Your password has expired. Ple	Your password has expired. Please change your password.					
Change Password A password must be at least 7 characters. It can contain numbers (0-9), upper and lower case characters (A-Z, a-z), and symbols (such as ^%*@#). It cannot contain spaces. All fields are required.						
	New Password	Re-enter New Password				
Too Short Password Hint (we will email this to you if you forget your password)						
	Submit					

9. Concur's **Home** page displays. You are now ready to edit your Concur profile. To do so, follow the steps in sections 2 and 3 of the **Concur Quick Reference Guide** at http://ut-ctp.com/uthscsa/.

